

## SCRUTINY REVIEW OF WELCOMING AND SAFE TOWN CENTRES

### CLEVELAND POLICE

#### **Safety-related issues (real or perceived) being highlighted for each of the Borough's six town centres (including the results of any previous resident / business / visitor engagement regarding this topic).**

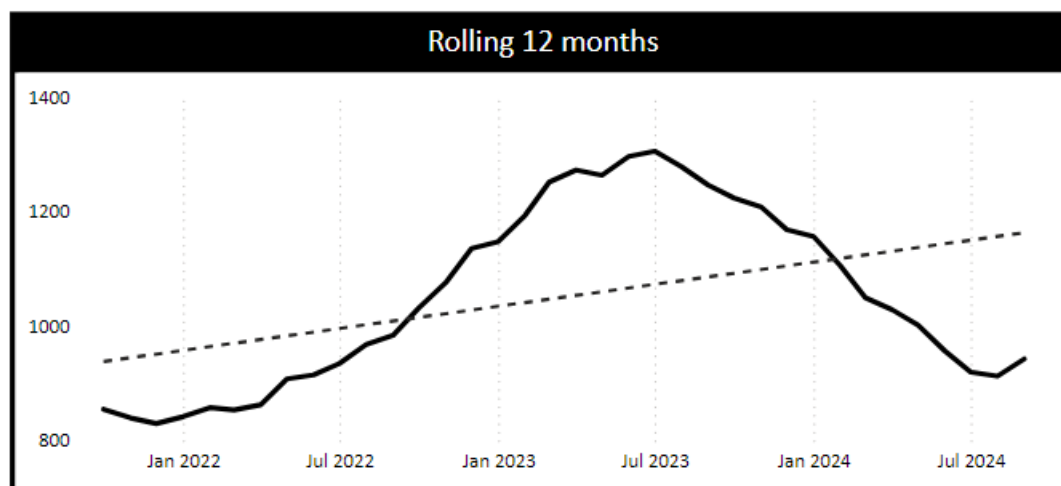
- From consultation, including with stakeholders, Microsoft surveys and general feedback identify ASB, off road bikes and drugs being the biggest priority areas for the local community. There are more visible to the community and greater harm caused in the local community, which the police have to tackle is often less visible. This is a challenge.
- We know shop theft is a continued focus for retailers in the town centre. Whilst people are arrested and charged, breaking the cycle of offending, often driven by substance addiction, is a challenge for the full CJ system.
- Night-time Economy related violence and disorder is a challenge and it occurs in periods of wider peak demand.
- As a partnership there is significant investment in the CURV to support their work.

**Town centre crime / disorder data relevant to the Borough’s six town centre spaces (broken down into categories / identified issues (e.g. drug-related) over the last few years).**

**Billingham Central**

Crime	Selected Month			Last 6 Months			Last 12 Months		
	Current	Diff	% Diff	Current	Diff	% Diff	Current	Diff	% Diff
Victim Based Crime	84	22	35.5%	399	-87	-17.9%	808	-241	-23.0%
Non victim based	17	8	88.9%	68	-20	-22.7%	133	-63	-32.1%
<b>Total</b>	<b>101</b>	<b>30</b>	<b>42.3%</b>	<b>467</b>	<b>-107</b>	<b>-18.6%</b>	<b>941</b>	<b>-304</b>	<b>-24.4%</b>

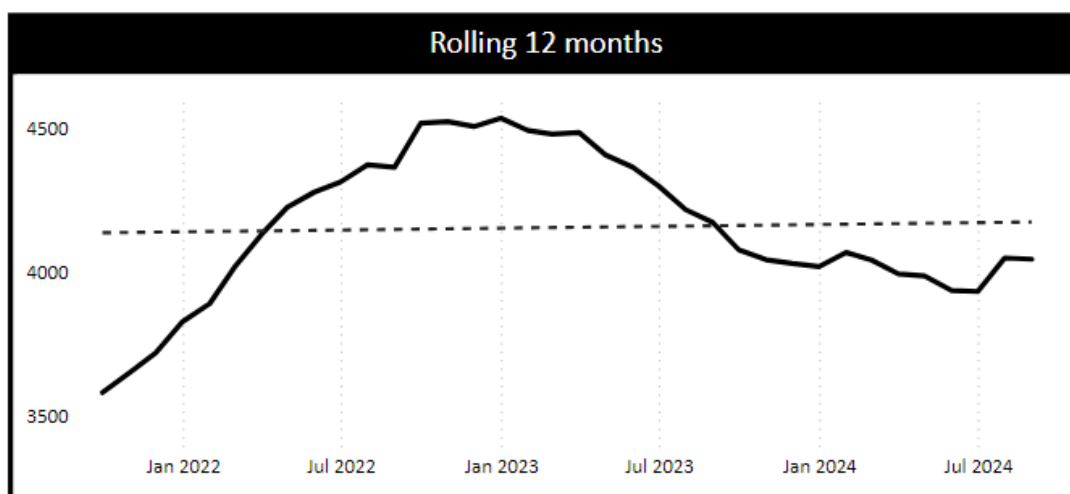
	Current	Diff	% Diff	Current	Diff	% Diff	Current	Diff	% Diff
Victim Based Crime	84	22	35.5%	399	-87	-17.9%	808	-241	-23.0%
Violence	41	19	86.4%	171	-32	-15.8%	334	-123	-26.9%
Violence Without Injury	18	10	125.0%	69	-10	-12.7%	128	-27	-17.4%
Stalking and Harassment	15	6	66.7%	64	-14	-17.9%	129	-62	-32.5%
Violence With Injury	8	3	60.0%	38	-7	-15.6%	77	-32	-29.4%
Death or serious injury caused by illegal driving							-1	-100.0%	
Homicide					-1	-100.0%	-1	-100.0%	
Theft Offences	28	2	7.7%	141	-22	-13.5%	275	-52	-15.9%
Vehicle Offences	15	10	200.0%	41	10	32.3%	63	-5	-7.4%
Shoplifting	6	1	20.0%	35	3	9.4%	82	-4	-4.7%
All Other Theft Offences	2	-4	-66.7%	27	-6	-18.2%	53	-13	-19.7%
Burglary Residential	3	-3	-50.0%	27	-13	-32.5%	56	-8	-12.5%
Burglary Business and Community	1	0	0.0%	8	-4	-33.3%	10	-8	-44.4%
Bicycle Theft	1	-2	-66.7%	3	-11	-78.6%	9	-11	-55.0%
Theft From The Person					-1	-100.0%	2	-3	-60.0%
Criminal Damage & Arson	11	5	83.3%	55	-30	-35.3%	141	-63	-30.9%
Criminal Damage	11	5	83.3%	50	-29	-36.7%	134	-59	-30.6%
Arson				5	-1	-16.7%	7	-4	-36.4%
Sexual Offences	4	0	0.0%	28	8	40.0%	47	7	17.5%
Robbery		-4	-100.0%	4	-11	-73.3%	11	-10	-47.6%
Non victim based	17	8	88.9%	68	-20	-22.7%	133	-63	-32.1%
Public Order Offences	11	5	83.3%	41	-19	-31.7%	84	-57	-40.4%
Misc Crimes Against Society	3	3	Infinity	16	-1	-5.9%	29	0	0.0%
Drug Offences	2	1	100.0%	10	7	233.3%	15	1	7.1%
Weapons Possession Offences	1	-1	-50.0%	1	-7	-87.5%	5	-7	-58.3%
<b>Total</b>	<b>101</b>	<b>30</b>	<b>42.3%</b>	<b>467</b>	<b>-107</b>	<b>-18.6%</b>	<b>941</b>	<b>-304</b>	<b>-24.4%</b>



## Stockton Town Centre

Crime	Selected Month			Last 6 Months			Last 12 Months		
	Current	Diff	% Diff	Current	Diff	% Diff	Current	Diff	% Diff
Victim Based Crime	271	-7	-2.5%	1669	-3	-0.2%	3252	-21	-0.6%
Non victim based	74	3	4.2%	404	6	1.5%	791	-105	-11.7%
Unknown								-1	-100.0%
<b>Total</b>	<b>345</b>	<b>-4</b>	<b>-1.1%</b>	<b>2073</b>	<b>3</b>	<b>0.1%</b>	<b>4043</b>	<b>-127</b>	<b>-3.0%</b>

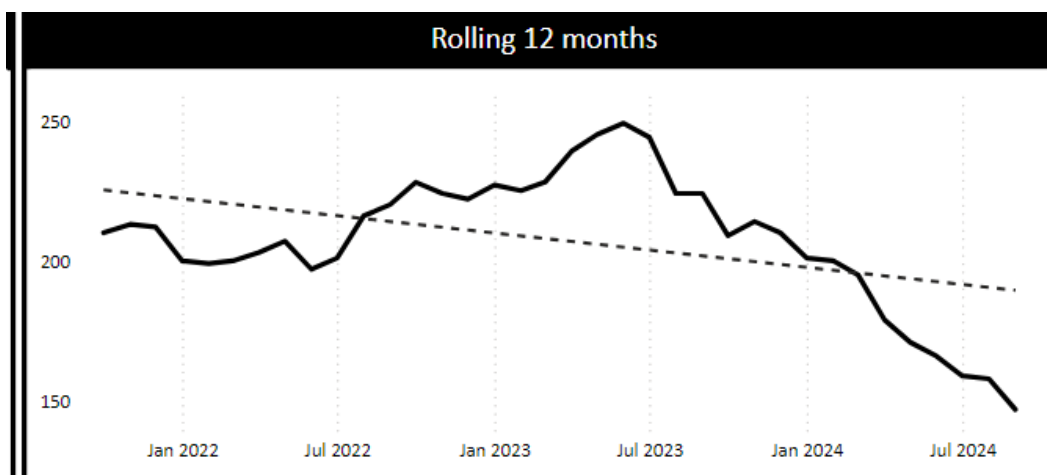
	Current	Diff	% Diff	Current	Diff	% Diff	Current	Diff	% Diff
<b>Victim Based Crime</b>	<b>271</b>	<b>-7</b>	<b>-2.5%</b>	<b>1669</b>	<b>-3</b>	<b>-0.2%</b>	<b>3252</b>	<b>-21</b>	<b>-0.6%</b>
<b>Violence</b>	<b>134</b>	<b>14</b>	<b>11.7%</b>	<b>737</b>	<b>-40</b>	<b>-5.1%</b>	<b>1421</b>	<b>-79</b>	<b>-5.3%</b>
Violence Without Injury	67	18	36.7%	354	17	5.0%	676	23	3.5%
Violence With Injury	39	-2	-4.9%	237	1	0.4%	430	-35	-7.5%
Stalking and Harassment	27	-2	-6.9%	144	-59	-29.1%	312	-69	-18.1%
Death or serious injury caused by illegal driving				1	1	Infinity	2	2	Infinity
Homicide	1	0	0.0%	1	0	0.0%	1	0	0.0%
<b>Theft Offences</b>	<b>85</b>	<b>-23</b>	<b>-21.3%</b>	<b>632</b>	<b>40</b>	<b>6.8%</b>	<b>1249</b>	<b>73</b>	<b>6.2%</b>
Shoplifting	26	-4	-13.3%	219	24	12.3%	440	25	6.0%
All Other Theft Offences	20	-17	-45.9%	156	12	8.3%	310	39	14.4%
Vehicle Offences	13	-8	-38.1%	113	11	10.8%	214	31	16.9%
Burglary Residential	10	2	25.0%	60	2	3.4%	109	-13	-10.7%
Burglary Business and Community	4	-4	-50.0%	31	-8	-20.5%	83	6	7.8%
Theft From The Person	4	3	300.0%	27	1	3.8%	45	-13	-22.4%
Bicycle Theft	8	5	166.7%	26	-2	-7.1%	48	-2	-4.0%
<b>Criminal Damage &amp; Arson</b>	<b>35</b>	<b>1</b>	<b>2.9%</b>	<b>193</b>	<b>9</b>	<b>4.9%</b>	<b>380</b>	<b>21</b>	<b>5.8%</b>
Criminal Damage	35	2	6.1%	184	10	5.7%	368	28	8.2%
Arson		-1	-100.0%	9	-1	-10.0%	12	-7	-36.8%
<b>Sexual Offences</b>	<b>15</b>	<b>1</b>	<b>7.1%</b>	<b>68</b>	<b>-19</b>	<b>-21.8%</b>	<b>134</b>	<b>-43</b>	<b>-24.3%</b>
Robbery	2	0	0.0%	39	7	21.9%	68	7	11.5%
<b>Non victim based</b>	<b>74</b>	<b>3</b>	<b>4.2%</b>	<b>404</b>	<b>6</b>	<b>1.5%</b>	<b>791</b>	<b>-105</b>	<b>-11.7%</b>
<b>Public Order Offences</b>	<b>32</b>	<b>-12</b>	<b>-27.3%</b>	<b>207</b>	<b>-37</b>	<b>-15.2%</b>	<b>411</b>	<b>-145</b>	<b>-26.1%</b>
<b>Drug Offences</b>	<b>24</b>	<b>9</b>	<b>60.0%</b>	<b>103</b>	<b>14</b>	<b>15.7%</b>	<b>208</b>	<b>16</b>	<b>8.3%</b>
<b>Misc Crimes Against Society</b>	<b>15</b>	<b>6</b>	<b>66.7%</b>	<b>61</b>	<b>27</b>	<b>79.4%</b>	<b>113</b>	<b>32</b>	<b>39.5%</b>
<b>Weapons Possession Offences</b>	<b>3</b>	<b>0</b>	<b>0.0%</b>	<b>33</b>	<b>2</b>	<b>6.5%</b>	<b>59</b>	<b>-8</b>	<b>-11.9%</b>
Unknown								-1	-100.0%
<b>Total</b>	<b>345</b>	<b>-4</b>	<b>-1.1%</b>	<b>2073</b>	<b>3</b>	<b>0.1%</b>	<b>4043</b>	<b>-127</b>	<b>-3.0%</b>



## Norton Central

Crime	Selected Month			Last 6 Months			Last 12 Months		
	Current	Diff	% Diff	Current	Diff	% Diff	Current	Diff	% Diff
-									
Victim Based Crime	10	-7	-41.2%	57	-33	-36.7%	124	-55	-30.7%
Non victim based	2	-4	-66.7%	12	-15	-55.6%	23	-22	-48.9%
<b>Total</b>	<b>12</b>	<b>-11</b>	<b>-47.8%</b>	<b>69</b>	<b>-48</b>	<b>-41.0%</b>	<b>147</b>	<b>-77</b>	<b>-34.4%</b>

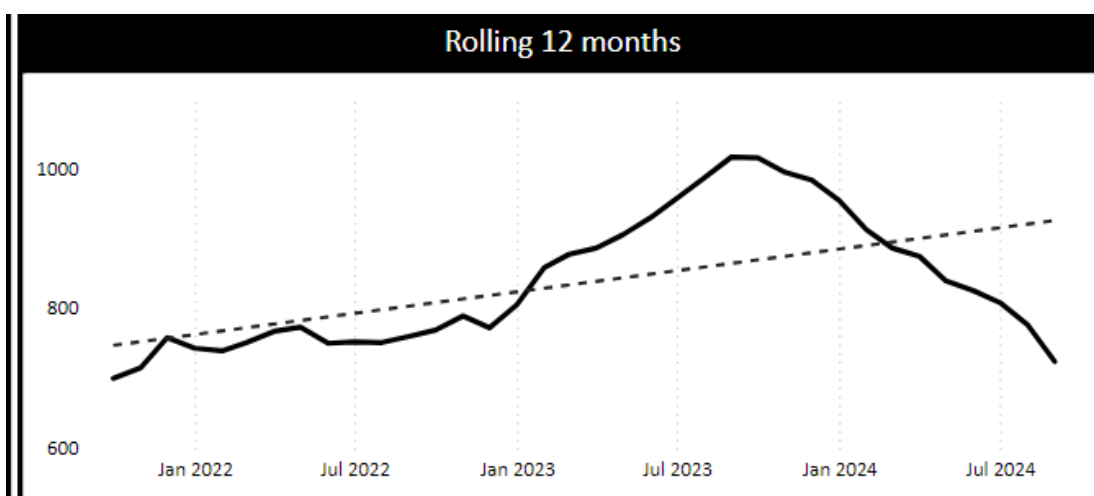
	Current	Diff	% Diff	Current	Diff	% Diff	Current	Diff	% Diff
<b>Victim Based Crime</b>	<b>10</b>	<b>-7</b>	<b>-41.2%</b>	<b>57</b>	<b>-33</b>	<b>-36.7%</b>	<b>124</b>	<b>-55</b>	<b>-30.7%</b>
<b>Theft Offences</b>	<b>8</b>	<b>4</b>	<b>100.0%</b>	<b>21</b>	<b>-14</b>	<b>-40.0%</b>	<b>42</b>	<b>-34</b>	<b>-44.7%</b>
Vehicle Offences	6	4	200.0%	10	-3	-23.1%	20	0	0.0%
All Other Theft Offences	1	-1	-50.0%	5	-4	-44.4%	7	-8	-53.3%
Shoplifting	1	1	Infinity	4	-2	-33.3%	6	-15	-71.4%
Burglary Business and Community				1	1	Infinity	2	0	0.0%
Burglary Residential				1	-4	-80.0%	6	-8	-57.1%
Bicycle Theft					-1	-100.0%	1	-1	-50.0%
Theft From The Person					-1	-100.0%		-2	-100.0%
<b>Violence</b>	<b>1</b>	<b>-9</b>	<b>-90.0%</b>	<b>21</b>	<b>-17</b>	<b>-44.7%</b>	<b>52</b>	<b>-23</b>	<b>-30.7%</b>
Stalking and Harassment	1	-6	-85.7%	14	-7	-33.3%	33	-7	-17.5%
Violence Without Injury		-2	-100.0%	7	-2	-22.2%	14	-6	-30.0%
Death or serious injury caused by illegal driving					-1	-100.0%	1	0	0.0%
Violence With Injury		-1	-100.0%		-7	-100.0%	4	-10	-71.4%
<b>Criminal Damage &amp; Arson</b>	<b>1</b>	<b>-2</b>	<b>-66.7%</b>	<b>10</b>	<b>-4</b>	<b>-28.6%</b>	<b>18</b>	<b>-1</b>	<b>-5.3%</b>
Criminal Damage	1	-2	-66.7%	10	-4	-28.6%	17	-2	-10.5%
Arson							1	1	Infinity
<b>Sexual Offences</b>				<b>3</b>	<b>0</b>	<b>0.0%</b>	<b>10</b>	<b>2</b>	<b>25.0%</b>
<b>Robbery</b>				<b>2</b>	<b>2</b>	<b>Infinity</b>	<b>2</b>	<b>1</b>	<b>100.0%</b>
<b>Non victim based</b>	<b>2</b>	<b>-4</b>	<b>-66.7%</b>	<b>12</b>	<b>-15</b>	<b>-55.6%</b>	<b>23</b>	<b>-22</b>	<b>-48.9%</b>
Public Order Offences	1	-4	-80.0%	6	-12	-66.7%	12	-21	-63.6%
Misc Crimes Against Society	1	1	Infinity	4	1	33.3%	6	1	20.0%
Drug Offences		-1	-100.0%	1	-3	-75.0%	3	-2	-40.0%
Weapons Possession Offences				1	-1	-50.0%	2	0	0.0%
<b>Total</b>	<b>12</b>	<b>-11</b>	<b>-47.8%</b>	<b>69</b>	<b>-48</b>	<b>-41.0%</b>	<b>147</b>	<b>-77</b>	<b>-34.4%</b>



### Thornaby Town Centre (Stainsby Hill)

Crime	Selected Month			Last 6 Months			Last 12 Months		
	Current	Diff	% Diff	Current	Diff	% Diff	Current	Diff	% Diff
Victim Based Crime	36	-44	-55.0%	292	-137	-31.9%	604	-239	-28.4%
Non victim based	6	-9	-60.0%	62	-25	-28.7%	119	-51	-30.0%
Unknown								-2	-100.0%
<b>Total</b>	<b>42</b>	<b>-53</b>	<b>-55.8%</b>	<b>354</b>	<b>-162</b>	<b>-31.4%</b>	<b>723</b>	<b>-292</b>	<b>-28.8%</b>

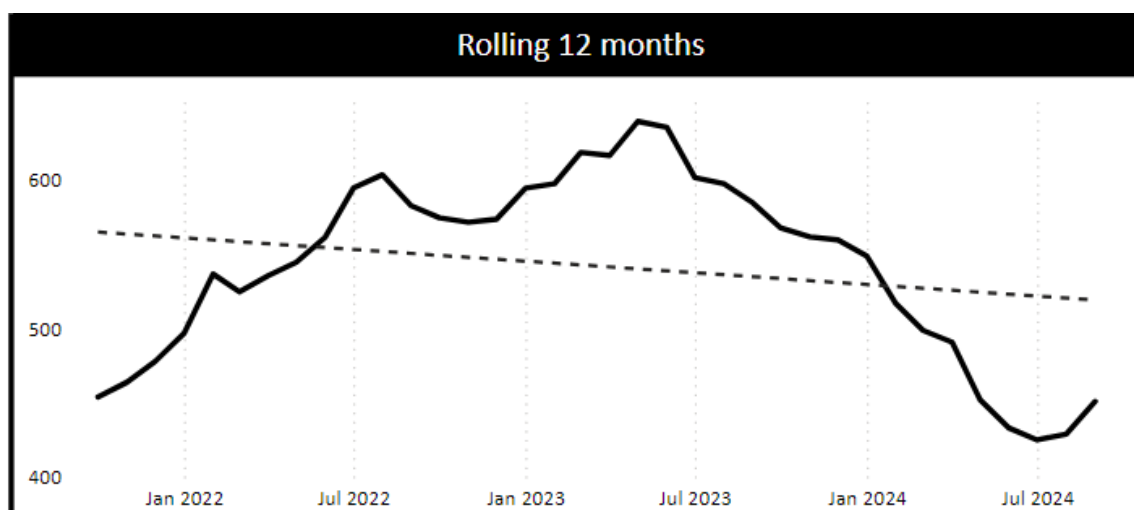
	Current	Diff	% Diff	Current	Diff	% Diff	Current	Diff	% Diff
<b>Victim Based Crime</b>	<b>36</b>	<b>-44</b>	<b>-55.0%</b>	<b>292</b>	<b>-137</b>	<b>-31.9%</b>	<b>604</b>	<b>-239</b>	<b>-28.4%</b>
<b>Violence</b>	<b>20</b>	<b>-6</b>	<b>-23.1%</b>	<b>131</b>	<b>-50</b>	<b>-27.6%</b>	<b>281</b>	<b>-55</b>	<b>-16.4%</b>
Death or serious injury caused by illegal driving				1	1	Infinity	1	1	Infinity
Violence With Injury	3	-1	-25.0%	38	-1	-2.6%	73	5	7.4%
Violence Without Injury	8	-2	-20.0%	50	-12	-19.4%	100	-21	-17.4%
Stalking and Harassment	9	-3	-25.0%	42	-38	-47.5%	107	-40	-27.2%
<b>Theft Offences</b>	<b>9</b>	<b>-32</b>	<b>-78.0%</b>	<b>113</b>	<b>-39</b>	<b>-25.7%</b>	<b>234</b>	<b>-53</b>	<b>-18.5%</b>
Theft From The Person				2	2	Infinity	2	1	100.0%
Shoplifting	3	-11	-78.6%	46	-9	-16.4%	100	2	2.0%
Vehicle Offences	3	-11	-78.6%	26	-3	-10.3%	56	-7	-11.1%
Burglary Business and Community				5	0	0.0%	9	-2	-18.2%
Burglary Residential	1	-3	-75.0%	10	-4	-28.6%	25	-8	-24.2%
All Other Theft Offences	2	-7	-77.8%	22	-19	-46.3%	39	-29	-42.6%
Bicycle Theft				2	-6	-75.0%	3	-10	-76.9%
<b>Robbery</b>	<b>1</b>	<b>0</b>	<b>0.0%</b>	<b>6</b>	<b>-1</b>	<b>-14.3%</b>	<b>10</b>	<b>-4</b>	<b>-28.6%</b>
<b>Sexual Offences</b>	<b>1</b>	<b>-4</b>	<b>-80.0%</b>	<b>6</b>	<b>-11</b>	<b>-64.7%</b>	<b>10</b>	<b>-16</b>	<b>-61.5%</b>
<b>Criminal Damage &amp; Arson</b>	<b>5</b>	<b>-2</b>	<b>-28.6%</b>	<b>36</b>	<b>-36</b>	<b>-50.0%</b>	<b>69</b>	<b>-111</b>	<b>-61.7%</b>
Arson	1	0	0.0%	5	0	0.0%	9	-4	-30.8%
Criminal Damage	4	-2	-33.3%	31	-36	-53.7%	60	-107	-64.1%
<b>Non victim based</b>	<b>6</b>	<b>-9</b>	<b>-60.0%</b>	<b>62</b>	<b>-25</b>	<b>-28.7%</b>	<b>119</b>	<b>-51</b>	<b>-30.0%</b>
<b>Drug Offences</b>				<b>7</b>	<b>0</b>	<b>0.0%</b>	<b>13</b>	<b>-3</b>	<b>-18.8%</b>
<b>Public Order Offences</b>	<b>5</b>	<b>-8</b>	<b>-61.5%</b>	<b>46</b>	<b>-20</b>	<b>-30.3%</b>	<b>87</b>	<b>-36</b>	<b>-29.3%</b>
<b>Weapons Possession Offences</b>		<b>-1</b>	<b>-100.0%</b>	<b>3</b>	<b>0</b>	<b>0.0%</b>	<b>6</b>	<b>-3</b>	<b>-33.3%</b>
<b>Misc Crimes Against Society</b>	<b>1</b>	<b>0</b>	<b>0.0%</b>	<b>6</b>	<b>-5</b>	<b>-45.5%</b>	<b>13</b>	<b>-9</b>	<b>-40.9%</b>
<b>Unknown</b>								<b>-2</b>	<b>-100.0%</b>
<b>Total</b>	<b>42</b>	<b>-53</b>	<b>-55.8%</b>	<b>354</b>	<b>-162</b>	<b>-31.4%</b>	<b>723</b>	<b>-292</b>	<b>-28.8%</b>



### Ingleby Berwick Town Centre (Ingleby Barwick West)

Crime	Selected Month			Last 6 Months			Last 12 Months		
	Current	Diff	% Diff	Current	Diff	% Diff	Current	Diff	% Diff
☐ Victim Based Crime	41	23	127.8%	209	-21	-9.1%	407	-83	-16.9%
☐ Non victim based	4	-1	-20.0%	20	-27	-57.4%	43	-51	-54.3%
<b>Total</b>	<b>45</b>	<b>22</b>	<b>95.7%</b>	<b>229</b>	<b>-48</b>	<b>-17.3%</b>	<b>450</b>	<b>-134</b>	<b>-22.9%</b>

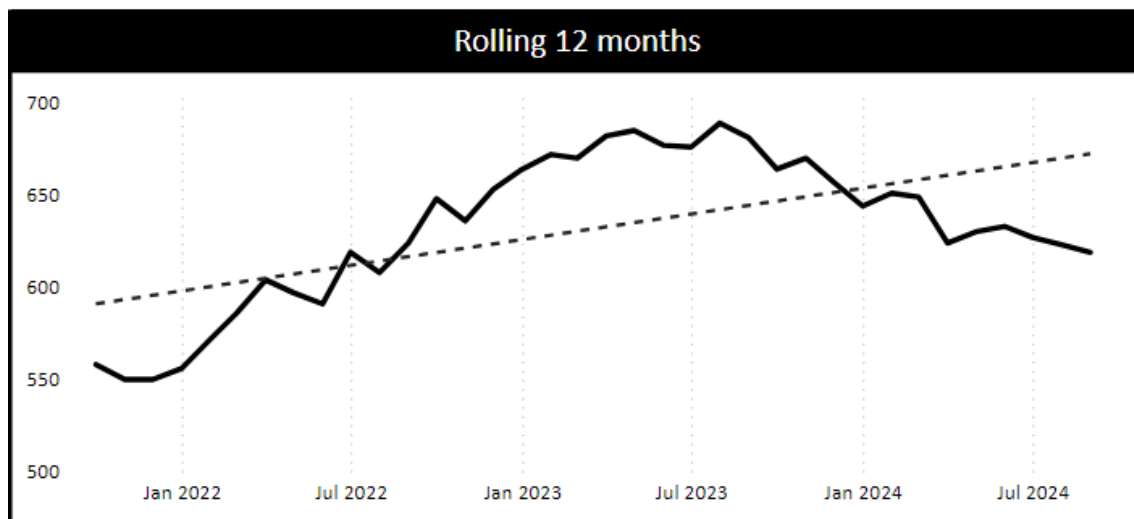
	Current	Diff	% Diff	Current	Diff	% Diff	Current	Diff	% Diff
☐ <b>Victim Based Crime</b>	41	23	127.8%	209	-21	-9.1%	407	-83	-16.9%
☐ <b>Sexual Offences</b>	3	3	Infinity	13	3	30.0%	23	4	21.1%
☐ <b>Theft Offences</b>	17	8	88.9%	78	-24	-23.5%	175	-24	-12.1%
☐ All Other Theft Offences	1	0	0.0%	15	4	36.4%	29	3	11.5%
☐ Burglary Residential	2	2	Infinity	5	0	0.0%	15	0	0.0%
☐ Shoplifting	11	5	83.3%	46	-20	-30.3%	106	-11	-9.4%
☐ Bicycle Theft	1	1	Infinity	4	2	100.0%	7	-3	-30.0%
☐ Vehicle Offences	2	1	100.0%	8	-8	-50.0%	17	-10	-37.0%
☐ Burglary Business and Community		-1	-100.0%		-2	-100.0%	1	-2	-66.7%
☐ Theft From The Person								-1	-100.0%
☐ <b>Violence</b>	19	13	216.7%	102	6	6.3%	174	-39	-18.3%
☐ Homicide							1	1	Infinity
☐ Violence With Injury	6	4	200.0%	27	11	68.8%	44	4	10.0%
☐ Violence Without Injury	9	8	800.0%	32	5	18.5%	45	-13	-22.4%
☐ Stalking and Harassment	4	1	33.3%	43	-10	-18.9%	84	-31	-27.0%
☐ <b>Criminal Damage &amp; Arson</b>	2	-1	-33.3%	15	-7	-31.8%	33	-20	-37.7%
☐ Arson		-1	-100.0%	1	0	0.0%	4	2	100.0%
☐ Criminal Damage	2	0	0.0%	14	-7	-33.3%	29	-22	-43.1%
☐ <b>Robbery</b>				1	1	Infinity	2	-4	-66.7%
☐ <b>Non victim based</b>	4	-1	-20.0%	20	-27	-57.4%	43	-51	-54.3%
<b>Total</b>	<b>45</b>	<b>22</b>	<b>95.7%</b>	<b>229</b>	<b>-48</b>	<b>-17.3%</b>	<b>450</b>	<b>-134</b>	<b>-22.9%</b>



## Yarm Town Centre

Crime	Selected Month			Last 6 Months			Last 12 Months		
	Current	Diff	% Diff	Current	Diff	% Diff	Current	Diff	% Diff
☐ Victim Based Crime	44	1	2.3%	265	-19	-6.7%	521	-37	-6.6%
☐ Non victim based	2	-5	-71.4%	55	-11	-16.7%	97	-25	-20.5%
<b>Total</b>	<b>46</b>	<b>-4</b>	<b>-8.0%</b>	<b>320</b>	<b>-30</b>	<b>-8.6%</b>	<b>618</b>	<b>-62</b>	<b>-9.1%</b>

	Current	Diff	% Diff	Current	Diff	% Diff	Current	Diff	% Diff
☐ <b>Victim Based Crime</b>	44	1	2.3%	265	-19	-6.7%	521	-37	-6.6%
☐ <b>Theft Offences</b>	13	-7	-35.0%	93	-6	-6.1%	190	2	1.1%
☐ Theft From The Person				1	1	Infinity	3	3	Infinity
☐ Vehicle Offences	3	2	200.0%	16	4	33.3%	45	17	60.7%
☐ All Other Theft Offences	5	-3	-37.5%	36	13	56.5%	64	19	42.2%
☐ Shoplifting	5	2	66.7%	28	4	16.7%	47	-13	-21.7%
☐ Bicycle Theft		-1	-100.0%	1	0	0.0%	2	-1	-33.3%
☐ Burglary Residential		-6	-100.0%	9	-26	-74.3%	24	-19	-44.2%
☐ Burglary Business and Community		-1	-100.0%	2	-2	-50.0%	5	-4	-44.4%
☐ <b>Violence</b>	19	2	11.8%	130	-3	-2.3%	271	-5	-1.8%
☐ Violence With Injury	4	-3	-42.9%	42	-6	-12.5%	97	2	2.1%
☐ Violence Without Injury	8	5	166.7%	36	1	2.9%	81	-3	-3.6%
☐ Stalking and Harassment	7	0	0.0%	52	2	4.0%	93	-4	-4.1%
☐ <b>Criminal Damage &amp; Arson</b>	10	7	233.3%	27	-4	-12.9%	42	-16	-27.6%
☐ Criminal Damage	10	7	233.3%	27	-3	-10.0%	41	-14	-25.5%
☐ Arson					-1	-100.0%	1	-2	-66.7%
☐ <b>Sexual Offences</b>	2	-1	-33.3%	15	-3	-16.7%	18	-14	-43.8%
☐ <b>Robbery</b>					-3	-100.0%		-4	-100.0%
☐ <b>Non victim based</b>	2	-5	-71.4%	55	-11	-16.7%	97	-25	-20.5%
<b>Total</b>	<b>46</b>	<b>-4</b>	<b>-8.0%</b>	<b>320</b>	<b>-30</b>	<b>-8.6%</b>	<b>618</b>	<b>-62</b>	<b>-9.1%</b>



### **Safety initiatives implemented by the force and the impact of these (including working with partners and the effectiveness of this).**

- Operation Artemis
- CHB / Operation harmony
- Operation Nightfall
- Knife Crime initiative
- NTE – Xmas patrols / PSP
- Serious violence hot spot patrols (Op Deterrence)

### **Future initiatives planned by the force to make the Borough's town centres more welcoming / safe (including working with partners).**

- Our deployment and targeted proactivity is guided by local TCG to a large extent – we cannot service each area to the same degree and prioritise areas of greatest harm
- Op Deterrence is an example of this with targeted proactive visible patrols in key areas at key times based on careful analysis – this includes Norton and Stockton Town Centre as our hotspots
- Stockton Town Centre often features in the district TCG and areas of activity include
  - 1) A dedicated PC for Stockton Town Centre [in addition to the two PCSO's already there]
  - 2) We have access to the Discovery shop as a police base meaning staff do not have to leave the Town Centre for toilets etc during market day patrols
  - 3) Continuance of Market Day Patrols with Local Authority
  - 4) Sentry SIS – my team are trained up and have a SPOC.  
This is a trial into a shop intelligence system which is governed and operated by businesses. Police pass out key messages and engage with the system.
  - 5) We now have the proactive Team of one sergeant and 6 Pc's to support retail patrols – they have already made some key arrests in the town centre.
  - 6) A change I have negotiated is with my response colleagues. Response officers are now assigned our top shops who are seeing the highest thefts and they will be required to work with the shop and problem solve around it.  
What this does is emphasises that shoplifting is not just a neighbourhood police issue and it mandates response officers to have a vested interest in shoplifting in the town centre – more eyes in the centre.
  - 7) We have purchased some life sized cardboard cut out police officers which are put in to some shops in the centre to see the reaction.  
This demonstrates wider thinking and exploration of other tactics.



- 8) Stockton BID hold regular retail crime/operation meetings with businesses – police are part of this process
- 9) We are signed up to the Wellington Square information sharing document which highlight top offenders and risk
- 10) My PCSO's do a town centre coffee drop in.
- 11) We remain dedicated to specific operations where possible – Operation Prostock, Operation Artemus to name two.
- 12) We remain committed to supporting the implementation of 'street pastors'. Police are a partner in the early concept.
- 13) NTE problem solving.

### **How best can Cleveland Police and its partners address negative safety perceptions of town centre spaces (including any learning from outside the force's footprint)?**

#### **Context and reality**

- Although crime is falling, the perception of crime remains high.
- Crime is actually still comparatively high
- Crime is generally a symptom of wider socio-economic factors
- We know Stockton District has high levels of negative socio-economic factors

#### **Solutions to consider**

- Drive through SSP
- Improved positive messaging through varied channels and partners in a layered and consistent approach maximising use of social media and other widely access communication channels

*Cleveland Police*  
*October 2024*